

BOARD MEETING DATE: 1/28/2025

ITEM NO: XII-a

RECOMMEND THAT the Board approve the VOIP phone replacement as well as internet and phone services contract with Century Link (LUMEN) for \$8,206.34 monthly fee. This is a piggyback contract with the State of Florida - contract number DMS-17/18-004A.

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## N FL COMMUNITY COLLEGE

<b>Job Name</b>	NFC VOIP Project
<b>Provider</b>	Lumen
<b>Total MRC Retail</b>	\$8,206.34
<b>Total NRC Retail</b>	\$0.00
<b>Request ID</b>	4503992257
<b>Quote ID</b>	4513288588
<b>Account</b>	Account (C12) - 13132
<b>Primary Location</b>	325 NW Turner Davis Dr, Madison, Florida, 32340

**Statement of Work**

Please provide quote for VoIP solution based on presentation and discovery meetings, and the below questionnaire.

1 - What type of voice system does North Florida College currently have, who is the provider/vendor and are all of the locations on the same system?

Avaya IP 500 V2 for Madison. POTS for Perry and Live Oak

2 - How long has the current voice system been in use?

Unknown

3 - How many total phone numbers/extensions/DID's are used on the current voice system?

203 / 203 / 200 - Madison

4 / 0 / 4 - Perry

1 / 0 / 1 - Live Oak

4 - Does North Florida College manage and support the system entirely inhouse?

Yes

5 - How many local service analog phone lines are in use by and for what reason, ex. fax/security alarms/elevators?

32 Configured. (1) Mobile Phone and Fax Machines. (8) Confirmed fax machines answering.

7 - Is there a main telephone number to North Florida College or does each location have their own main number?

Each campus has its own main number at this time.

8 - Does North Florida College have any toll-free numbers?

One

9 - Does North Florida College have any remote workers on the current voice system for any office?

No

10 - What type of phone devices does North Florida College currently use, how many? Make/model?

161 Devices, all Avaya. (24) 1603L, (28) 9630, (100) 9620, (8) 9608, (1) 9611

11 - Does North Florida College use any conference phones, how many?

Yes, Three Avaya SIP B179 units

12 - Does North Florida College use any soft-phone clients?

No. Not at this time. We would like to be able to leverage this ability.

13 - Are there any Blue-Light or Emergency phones in use?

Yes, however these are on their own POTS lines.

14 - How many sites/locations does North Florida College have, pls list?

Three. Madison, Perry, and Live Oak

15 - What conference service does North Florida College currently use for meetings?

Zoom or Teams

16 - Does North Florida College currently have a paging system in use in any offices?

No

17 - Who does North Florida College use for internet service and what is the bandwidth at each location?

Madison = Lumen. Researching speed.

Perry = Appears to be Lumen @ 1 Gb

Live Oak = Appears to be Lumen @ 1Gb

18 - Are all North Florida College sites/locations networked together?

Yes via VPN tunnels

19 - How soon would North Florida College like to begin migration to a new voice solution?

As soon as possible.

20 - Are all of the phone lines/extensions/DID's documented in preparation for porting new solution?

Yes, however we would welcome another set of eyes to check our work.

21 - Will North Florida College require professional services to assist them in migrating to a new solution? Ex. Auditing telecommunications, setting up equipment

Yes.

**Q&A Closes**

06/13/2024

**Quotes Due**

08/22/2024

**Contacts**

PRIMARY

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CONTACT  
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**Location 210 Ohio Ave N - Lumen Hosted - Dedicated Internet Access**

Phase # 4528109259

**Internet**

Option	Code	Qty	Charge	Retail	Total
Dedicated Internet Access: Dedicated Internet Access	INT_6092	1	MRC	-	-
Internet Port Bandwidth: DIA-1000 Mbps (IP Port Only)	SCS-FL-DIA-1G	1	MRC	\$567.10	\$567.10
Dedicated Internet Access: Internet Port	INT_6593	1	MRC	-	-
Network Loop: On-Net Access	INT_6598	1	MRC	-	-
On-Net Access: 1000M Lumen Loop	ON-NET-1000M	1	MRC	\$484.71	\$484.71
				<b>MRC Total: \$1,051.81</b>	

Phase Total MRC: \$1,051.81

**Location 210 Ohio Ave N - Lumen Hosted VOIP**

Phase # 4528017930

**Location (VoIP CBMT)**

Option	Code	Qty	Charge	Retail	Total
Type of Connection (Selection Required): Dedicated IP - Lumen	INT_6135	1	MRC	-	-
Auto Attendant	SCS-FL-1HV1184	1	MRC	\$7.49	\$7.49
Hunt Group	SCS-FL-1HV1181	1	MRC	\$3.21	\$3.21
				<b>MRC Total: \$10.70</b>	

**Subscriber (VoIP CBMT) x2**

Option	Code	Qty	Charge	Retail	Total
Group / Location	INT_6512	1	MRC	-	-
Seat Types: Standard Seat	INT_6519	1	MRC	-	-
Standard Seat: Hosted VOIP Standard Seat (Polycom Edge E350)	SCS-FL-1HV1737	1	MRC	\$17.66	\$17.66
WEBEX4BW Softphone only	SCS-FL-1HV1716	1	MRC	-	-
				<b>MRC Total: \$17.66</b>	
				<b>x 2</b>	

Phase Total MRC: \$46.02

Location 210 Ohio Ave N - Lumen SD-WAN Premium Service

Phase # 4529609782

SD-WAN (SCS)

Option	Code	Qty	Charge	Retail	Total
SD-WAN Premium: Medium Appliance (Versa 520)	INT_5489	1	MRC	-	-
Versa 520: Versa 520	SCS-FL-SDWAN0007	1	MRC	\$226.84	\$226.84
On Site Maintenance	SCS-FL-SDWAN0006	1	MRC	\$32.10	\$32.10
				<b>MRC Total: \$258.94</b>	

Phase Total MRC: \$258.94

Location 210 Ohio Ave N - Lumen Specialty Lines - POTS

Phase # 4529609352

Specialty Line

Option	Code	Qty	Charge	Retail	Total
Specialty Lines: Specialty Lines - 1 Line Per Site	SCS-SL-1LPS	1	MRC	\$160.50	\$160.50
				<b>MRC Total: \$160.50</b>	

Phase Total MRC: \$160.50

Location 2729 W WASHINGTON HWY - Lumen Dedicated Internet Access

Phase # 4528117533

Internet

Option	Code	Qty	Charge	Retail	Total
Dedicated Internet Access: Dedicated Internet Access	INT_6092	1	MRC	-	-
Internet Port Bandwidth: DIA-50Mbps (IP Port Only)	SCS-FL-DIA-50M	1	MRC	\$165.85	\$165.85
Dedicated Internet Access: Internet Port	INT_6593	1	MRC	-	-
Network Loop: On-Net Access	INT_6598	1	MRC	-	-
On-Net Access: 100 M Lumen Loop	ON-NET-100M	1	MRC	\$80.25	\$80.25
				<b>MRC Total: \$246.10</b>	

Phase Total MRC: \$246.10

Location 319 N. Byron Butler Parkway - Lumen Dedicated Internet Access

Phase # 4528125603

Internet

Option	Code	Qty	Charge	Retail	Total
Dedicated Internet Access: Dedicated Internet Access	INT_6092	1	MRC	-	-
Internet Port Bandwidth: DIA-1000 Mbps (IP Port Only)	SCS-FL-DIA-1G	1	MRC	\$567.10	\$567.10
Dedicated Internet Access: Internet Port	INT_6593	1	MRC	-	-
Network Loop: Off-Net Access	INT_6597	1	MRC	-	-
Off-Net Access: 1000 Mbps	SCS-FL-IQ0071	1	MRC	\$484.71	\$484.71
				<b>MRC Total: \$1,051.81</b>	

Phase Total MRC: \$1,051.81

Location 319 N. Byron Butler Parkway - Lumen SD-WAN Premium Service

Phase # 4529611418

SD-WAN (SCS)

Option	Code	Qty	Charge	Retail	Total
SD-WAN Premium: Medium Appliance (Versa 520)	INT_5489	1	MRC	-	-
Versa 520: Versa 520	SCS-FL-SDWAN0007	1	MRC	\$226.84	\$226.84
On Site Maintenance	SCS-FL-SDWAN0006	1	MRC	\$32.10	\$32.10
				<b>MRC Total: \$258.94</b>	

Phase Total MRC: \$258.94

Location 319 N. Byron Butler Parkway- Lumen Hosted VOIP

Phase # 4528017871

Location (VoIP CBMT)

Option	Code	Qty	Charge	Retail	Total
Type of Connection (Selection Required): Dedicated IP - Lumen	INT_6135	1	MRC	-	-
Auto Attendant	SCS-FL-1HV1184	1	MRC	\$7.49	\$7.49
Hunt Group	SCS-FL-1HV1181	1	MRC	\$3.21	\$3.21
				<b>MRC Total: \$10.70</b>	

Subscriber (VoIP CBMT) x4

Option	Code	Qty	Charge	Retail	Total
Group / Location	INT_6512	1	MRC	-	-

Seat Types: Standard Seat	INT_6519	1	MRC	-	-
Standard Seat: Hosted VOIP Standard Seat (Polycom Edge E350)	SCS-FL-1HV1737	1	MRC	\$17.66	\$17.66
WEBEX4BW Softphone only	SCS-FL-1HV1716	1	MRC	-	-
				<b>MRC Total: \$17.66</b>	
				<b>x 4</b>	

Phase Total MRC: \$81.34

### Location 319 N. Byron Butler Parkway- Lumen Specialty Lines - POTS

Phase # 4529609460

#### Specialty Line

Option	Code	Qty	Charge	Retail	Total
Specialty Lines: Specialty Lines - 1 Line Per Site	SCS-SL-1LPS	1	MRC	\$160.50	\$160.50
				<b>MRC Total: \$160.50</b>	

Phase Total MRC: \$160.50

### Location 325 NW TURNER DAVIS DRIVE - Lumen Dedicated Internet Access

Phase # 4528136471

#### Internet

Option	Code	Qty	Charge	Retail	Total
Dedicated Internet Access: Dedicated Internet Access	INT_6092	1	MRC	-	-
Internet Port Bandwidth: DIA-1000 Mbps (IP Port Only)	SCS-FL-DIA-1G	1	MRC	\$567.10	\$567.10
Dedicated Internet Access: Internet Port	INT_6593	1	MRC	-	-
Network Loop: On-Net Access	INT_6598	1	MRC	-	-
On-Net Access: 1000M Lumen Loop	ON-NET-1000M	1	MRC	\$147.66	\$147.66
				<b>MRC Total: \$714.76</b>	

Phase Total MRC: \$714.76

### Location 325 NW TURNER DAVIS DRIVE - Lumen Hosted VOIP

Phase # 4528017620

#### Enterprise (VoIP CBMT)

Option	Code	Qty	Charge	Retail	Total
Enterprise	INT_6152	1	MRC	-	-

Location (VoIP CBMT)

Option	Code	Qty	Charge	Retail	Total
Connect to Enterprise	INT_6133	1	MRC	-	-
Type of Connection (Selection Required): Dedicated IP - Lumen	INT_6135	1	MRC	-	-
Auto Attendant	SCS-FL-1HV1184	1	MRC	\$7.49	\$7.49
Toll Free Number Monthly Fee	SCS-FL-TFSUB00 01	1	MRC	\$1.07	\$1.07
Hunt Group	SCS-FL-1HV1181	1	MRC	\$3.21	\$3.21
				<b>MRC Total: \$11.77</b>	

**Subscriber (VoIP CBMT) x203**

Option	Code	Qty	Charge	Retail	Total
Group / Location	INT_6512	1	MRC	-	-
Seat Types: Standard Seat	INT_6519	1	MRC	-	-
Standard Seat: Hosted VOIP Standard Seat (Polycom Edge E350)	SCS-FL-1HV1737	1	MRC	\$17.66	\$17.66
WEBEX4BW Softphone only	SCS-FL-1HV1716	1	MRC	-	-
				<b>MRC Total: \$17.66</b>	
				<b>x 203</b>	

Phase Total MRC: \$3,596.75

**Location 325 NW TURNER DAVIS DRIVE - Lumen SD-WAN Premium Service**

Phase # 4529611808

**SD-WAN (SCS)**

Option	Code	Qty	Charge	Retail	Total
SD-WAN Premium: Medium Appliance (Versa 520)	INT_5489	1	MRC	-	-
Versa 520: Versa 520	SCS-FL-SDWAN0 007	1	MRC	\$226.84	\$226.84
On Site Maintenance	SCS-FL-SDWAN0 006	1	MRC	\$32.10	\$32.10
				<b>MRC Total: \$258.94</b>	

Phase Total MRC: \$258.94

**Location 325 NW TURNER DAVIS DRIVE - Lumen Specialty Lines - POTS**

Phase # 4529602412

**Specialty Line**

Option	Code	Qty	Charge	Retail	Total
Specialty Lines: Specialty Lines - 11 Lines Per Site	SCS-SL-11LPS	1	MRC	\$319.93	\$319.93



MRC Total: \$319.93

Phase Total MRC: \$319.93



## Contract Information

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### Summary

**Agency Name:** DEPARTMENT OF MANAGEMENT SERVICES  
**Long Title:** Suncom Communication Services  
**Total Contract Amount:** \$48,163,238.00  
**Total Payment To Date:** \$32,779,344.43  
**General Description:** Contract for Unified Communications (Single and Multi-Tenant), SIP Trunking, and Contact Center (Single and Multi-Tenant).

**Agency Contract ID:** DMS-17/18-004A  
**Vendor Name:** CENTURYLINK  
**Total Budgetary Amount:** \$48,163,238.00  
**Date of Execution:** 07/01/2020

**Details**

Deliverables

Payments

Documents

Audits

### Main Information

**Agency Contract ID:** DMS-17/18-004A  
**FLAIR Contract ID:** ST020  
**Short Title:** SCS  
**Long Title:** Suncom Communication Services  
**Contract Type:** Standard Two Party Agreement by Statute  
**Contract Status:** Active  
**Date of Execution:** 07/01/2020  
**Date of Beginning:** 07/01/2020  
**Original End Date:** 06/30/2025  
**New Ending Date:**  
**Agency Service Area:**  
**Statutory Authority:** 282.703 F.S.  
**Contract Involves State or Federal Financial Assistance:** No  
**Recipient Type:**  
**Provide for Administrative Cost:** No  
**Provide for Periodic Increase:** No

### Procurement Information

**Authorized Advanced Payment:** No  
**Method of Procurement:** Agency Invitation to Negotiate [s. 287.057(1)(c), F.S.]  
**State Term Contract ID:**  
**Contract's Exemption Justification:**  
**Agency Reference Number:**  
**Business Case Study Done:** No  
**Legal Challenges to Procurement:** No

### Outsourcing / Capital Improvements

**Was the Contracted Function Previously Performed by the State:** No  
**Was the Contracted Function Considered for Insourcing back to the State:** No  
**Did the Vendor Make Capital Improvements on State Property:** No

### Budget Information

**Original Contract Amount:** \$48,163,238.00  
**Total Contract Amount:** \$48,163,238.00  
**Total Recurring Budgetary Amount:** \$0.00  
**Total Non-Recurring Budgetary Amount:** \$48,163,238.00  
**Total Budgetary Amount:** \$48,163,238.00  
**Total Unfunded Amount:** \$0.00

As of Date: 8/11/2020

[Download Budget Information](#)

No Recurring Budgetary records found for this contract.


NON-RECURRING BUDGETARY AMOUNT	ACCOUNT CODE	FISCAL YEAR EFFECTIVE DATE	FY	COST ACCUMULATOR	AGENCY AMENDMENT REFERENCE
\$48,163,238.00	72-60-2-105001-72900100-00-100700-00	07/01/2020	2020-2021		

### Contract Change

[Download Contract Change](#) 

CHANGE TYPE	AMENDMENT AMOUNT	AGENCY AMENDMENT REFERENCE	CHANGE DESCRIPTION	AMENDMENT EFFECTIVE DATE	AMENDMENT EXECUTION DATE	NEW ENDING DATE
Amendment	\$0.00	A1	Update Dedicated IP Access	01/04/2024	01/04/2024	

**Vendor**

[Download Vendor](#) 

NAME LINE 1	NAME LINE 2	CITY STATE ZIP	MINORITY VENDOR DESIGNATION
CENTURYLINK	CENTURYLINK COMMUNICATIONS, LLC	TALLAHASSEE FL 323010000	Non-Minority

**CFDA**

No CFDA Codes found for the contract.

**CSFA**

No CSFA Codes found for the contract.